

10 service access point to one or more destination service access points without establishing a connection. The IBM Dictionary also defines a connection-mode transmission to be the transmission of units of data from a source service access point to one or more destination service access points via a connection. The connection is established prior to data transfer and released following data transfer. Additional information about the connection-mode and the connectionless-mode of operation is described in the Handbook of Computer-Communication Standards, Vol. 1, 2nd Edition, by William Stallings, 1990, which is incorporated herein by reference. [Stallings discloses that electronic mail is transmitted using a protocol which is at the application layer.] ^{NEWLY} _{ADDED}

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IN THE CLAIMS

Please amend Claims 52, 76, 77 and 101 as follows:

52. (Amended) A business office device which is connected to a monitoring device that monitors the business office device, the business office device comprising:
at least one memory for storing status information of the business office device; and
an e-mail interface for transmitting, using a protocol at an application layer, an e-mail containing a first portion of the status information to the monitoring device.

76. (Amended) A business system comprising:
a business office device; and
a monitoring device for monitoring the business office device from a remote location, wherein the business office device includes (1) at least one memory for storing status information of the business office device, and (2) an e-mail interface for transmitting, at an application layer, an e-mail containing a first portion of the status information to the monitoring device.